



**Bennett Glass and Mirror** is proud to guarantee all windshield repairs and windshield replacements on passenger vehicles against defects in materials and workmanship for as long as you own your vehicle. *(See warranty details below).*

If there is a problem with your auto glass transaction, our team will address it personally and quickly regardless of insurance payment status, and the warranty is tied to you directly as our customer – not to the insurance company.

Make Bennett Glass and Mirror your first call. Our reputation is built upon trust. If you have questions, we can help!! **(928) 445-1180**

## Our Warranty Details

**1**

### Glass Replacement

Fixed glass installations (i.e. windshields) on passenger vehicles are lifetime warranted as long as original customer owns the vehicle against – water leakage, stress cracks due to improper installation, except that which occurs as a result of vehicle collision damage or metal panel deterioration (rust). All other fixed or inoperable auto glass parts replacement is warranted for one year against defects of workmanship. All installed operable or moveable glass parts are warranted for 30 days against mechanical/part failure of operable parts. During the applicable warranty period Bennett Glass and Mirror will perform service and/or replace parts at no charge to remedy warranty issue.

**2**

### Windshield Repairs

Windshield repairs are guaranteed to last for a lifetime, or as long as original paying customer owns the vehicle. If a windshield break continues to crack after repair service has been performed successfully, the cost of the repair or applicable deductible will be credited towards a new windshield installation at Bennett Glass and Mirror. Please note that lifetime warranty does not apply to a customer's perceived visual clarity of repaired break. Customers should be aware that breaks may still be visible even after successful repair. Also note that further breakage of windshield is possible during repair process. Bennett Glass and Mirror will not be held liable in instances of breakage during repair service, nor will a service charge be levied, although a replacement windshield may be furnished at fair market price. Applicable or additional deductible for windshield replacement in the event of an unsuccessful repair shall be customer responsibility.

**3**

**RV Glass Replacement**

Bennett Glass and Mirror will warrant adhesive installed fixed glass installations on motor homes, RV and Motor Coaches for one year from original service date for defects in workmanship i.e. leakage, stress cracks etc. Gasket installed fixed glass installations will be warranted for 90 days. Tempered glass parts or moveable parts are warranted for 30 days. Any parts other than glass are warranted directly by part manufacturer as applicable. Bennett Glass and Mirror extends no warranty on parts re-used or re-applied to customer vehicles in the course of glass replacement. Bennett Glass and Mirror will not warrant any RV glass replacement if damage is the result of body flex, frame twist, instability or improper leveling of coach.

**4**

**Additional Exclusions/Limitations:**

*The above warranty relates to workmanship issues only, e.g. moulding adhesion, windshield leakage issues, and installation related issues such as stress crack. Glass breakage, which is not directly the result of improper windshield installation, is not warranted i.e. stone impact, improper use, abuse etc. Breakage or leaks because of subsequent vehicle collision(s), rust, pre-existing damage/issues, or poor vehicle design are expressly not warranted by the above.*

*Warranty applies to direct service performed by Bennett Glass and Mirror only and does not apply to unrelated vehicle issues, other parts and/or preexisting conditions. Any glass related service performed on the same part/vehicle by another company after prior service by Bennett Glass and Mirror voids the lifetime warranty, and Bennett Glass and Mirror warranty is considered expired and void. The warranty is to be claimed directly to Bennett Glass and Mirror in a reasonable time frame after service or warranty related incident and will be remedied according to the warranty terms herein.*

*Bennett Glass and Mirror auto glass warranty issues are to be resolved at a company facility. Any issues not able to be resolved directly by Bennett Glass and Mirror at a company facility (i.e need for third-party vendor) must be approved in writing by a Bennett Glass and Mirror representative prior to third party service. Note that third party bills will not be paid without prior authorization. Proof of loss and reasonable and realistic proof of cause must be provided on all third-party warranty claims. Lifetime warranty is expressly limited to purchase price of original product.*

*The warranty is written and backed by Bennett Glass and Mirror directly. In no event shall Bennett Glass and Mirror, Lynx Services, PPG or its participants be liable for incidental or consequential damages.*